



SIGN UP FOR THE TRANSMATE APP

From 1 July 2020, all BT, LDJ and S&S Proofs of Delivery (PODs) will start becoming digital and need to be recorded and submitted via the Transmate App.

We have created this quick guide to assist you with creating your Sub-Contractor / Driver Account. This process will only need to be completed once, but by each driver.



Download the Transmate App

Download the app from your app store or visit www.bttransportlogistics.com.au for more information.



Sign up / Create your account

Open the Transmate App. On the first login screen, click Sign Up. On the second login screen, click [Sign up now](#) below the sign-in button.



Verify your email address

You will receive a verification code via email that you need to enter into the sign-up form. If you are creating accounts for multiple drivers, you must use a different email address for each account.



Choose a password

The password needs to be at least 8 digits long and contain at least 1 upper & 1 lower case letter, 1 number and 1 symbol.



Enter your details

For Display Name, please enter your Company Name. You can enter your personal Given Name and Surname, even if this login will be used by other drivers.



Enter the Company Code: btlog

The Company Code is always "btlog" (in lower case)



Enter the Driver Code

You need a Driver Code for each of your drivers that does work for us.* For Owner-Operators (or a single driver), the default format is SUBBYCODE_SUBBYCODE, and additional code format is SUBBYCODE_PERSONALISED. The code must be entered in UPPER CASE.

*If you have multiple drivers, but have not received a code for each, please contact us on below details.



Tick the Subcontractor tick box

Select your time zone. The fatigue and registration details are optional. Then submit the form to create your account. You can now sign in.



If you haven't received a job on your app that Operations have assigned to you, check with the Operations team member that the Driver Code in your App Profile matches that in their system.

NEED HELP?

If you have any questions or technical difficulties, contact our Helpdesk team on helpdesk@bttransportlogistics.com.au or on (08) 8169 1300 (Monday to Friday 9am to 5pm, Australian Central Time).

