

Signed up but not receiving jobs on the Transmate App

During sign up: Have you entered company code, driver code correctly and ticked subcontractor check box (if you are a sub-contractor)?

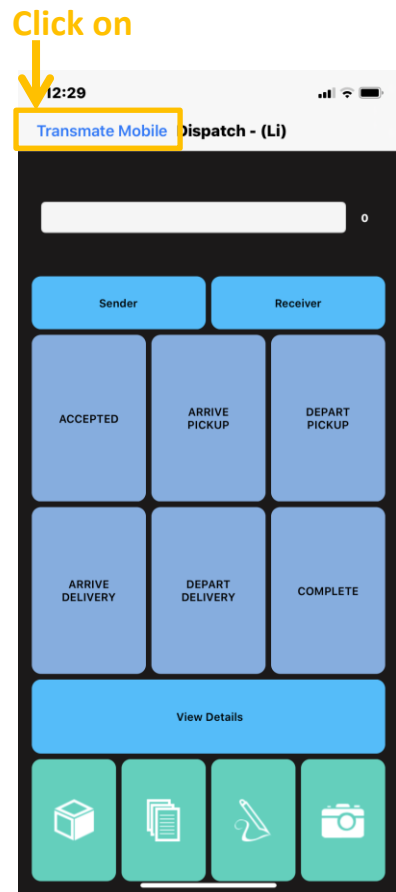
- **No: follow the below steps**
- **Yes: Ask operations to send you the job over Transmate App.**
 - **Not sure: call on HelpDesk - 08 8169 1300**

Driver code: (in all capital letters and No spaces)

For Sub contractor code will look like: XXXXXX_YYYYYY (XXXXXX is subcontractor code and YYYYYY is driver code)

For Internal drivers: driver code will be XXXYYY

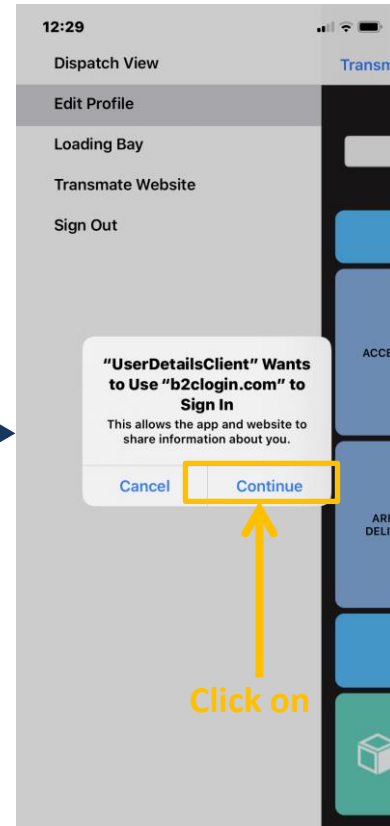
Contact us if you have not received a driver code or not sure



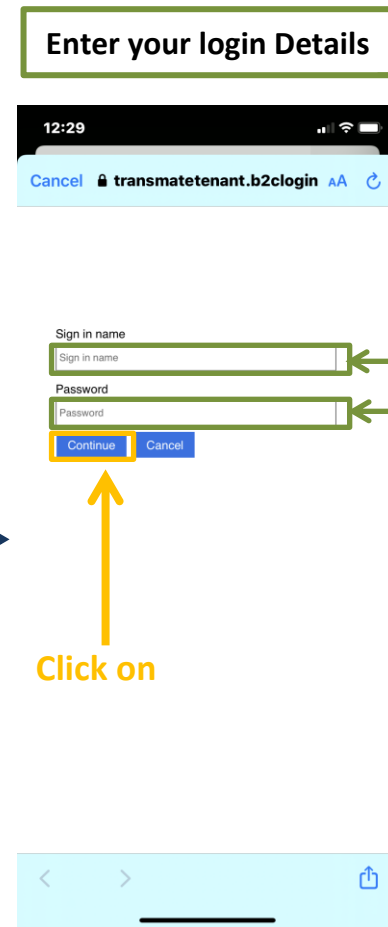
STEP 1



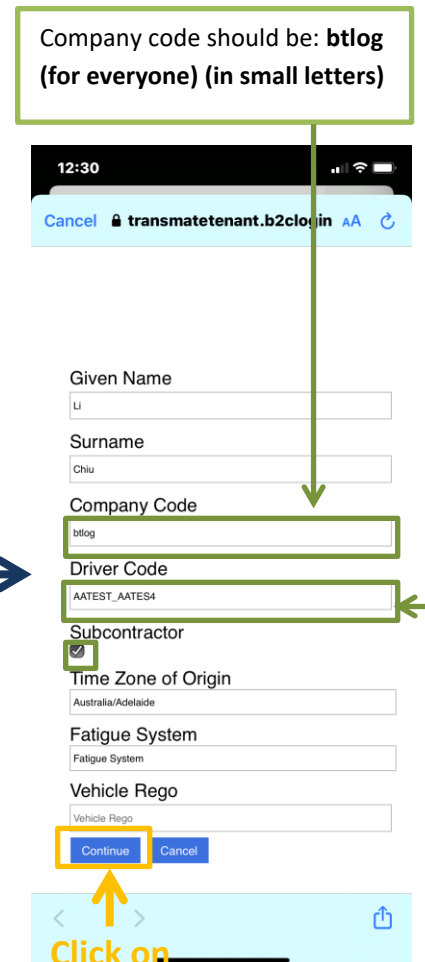
STEP 2



STEP 3



STEP 4



STEP 5